

Quality Policy of TFC Europe Ltd

It is the policy of **TFC Europe Ltd**, to provide services and products that satisfy the order requirements of our customers and, in doing so, fully meet the quality conditions of our ISO 9001, AS9120 and AS9100 as applicable.

Quality Statement

"Our mission is to provide an outstanding contribution to TFC's success by surpassing our customer's expectations by continually improving our processes, procedures and services through the development of our employees and suppliers relationships."

Procedure

In order to achieve this, the company supports a fully integrated quality management system for which, ultimate responsibility is taken by the CEO.

The Quality Management System provides a framework to facilitate the fulfilment of the Company's contractual obligations by:

- Ensuring that all activities that directly affect the quality of service are undertaken in a systematic and controlled manner.
- Enabling monitoring and analysis of processes, which provides the necessary feedback to ensure that we can fulfil our commitment to the continual improvement of the Quality Management System.
- Providing up to date operating procedures to all suitably qualified personnel.

The Directors will ensure that this policy is communicated, understood, implemented and maintained at all levels in the organisation.

The Directors of **TFC Europe Ltd** are fully committed to comply with the requirements and continually improve the effectiveness of the Quality Management System.

Signed :-



Name :- Keith Kentish

Title:- Group Commercial Director

Date :- 18 December 2020